



FAQ

- **When will our recurring payments begin once I establish my membership with RPLC?**

Since we don't know our exact opening date just yet, we will notify all members of our finalized opening date. Payments will begin to draft the next day and every month thereafter on the 15th. If you opted for the one-time annual payment, we will deduct the full amount the day after opening date.

- **Why do I have to come in person to start my membership? Can I set up my membership over the phone?**

a couple of reasons. 1) we need to verify District 7 residency. 2) we will need to take a head shot phot of all account holders for the membership card and check in verification.

- **What forms of District 7 residency verification are accepted?**

Driver's license, school ID, passport, State-issued Identification Card (anything with primary account holders address and photo)

- **Do you have a fitness and/or track membership access only?**

We do not. We do have a day pass option.

- **Do you have to be member access the JSC Teen Center?**

No, access to this space does not require a membership.

- **Do members receive discounts at the concessions?**

No

- **Will I be able to buy tickets and register for programs online as a member?**

Yes. Members will have priority registration for programs/events.

- **Do you have to be a member to participate in events, like public sessions, freestyles and stick n pucks?**

No, all programming will be available to non-members.

- **Do you have public showers, for use after a workout?**

No. We have showers within our locker rooms, but they may not always be available. If there is one available without conflict of use by a team, we will be more than happy to accommodate.

- **What type of "special events" will members have offered throughout the year?**

Holiday skates, private skating events, end of year ice painting party, various membership appreciation events

- **How long is the track and what type of flooring will it have?**

It's a 175 meter track and will have a Mondo Super X 720 13.5mm track surface